

Accessing Learning Center Resources Remotely

Learning Center Remote Hours:
Monday - Thursday 8:00 AM - 6:00 PM
Friday 7:30 AM - 4:00 PM

Contact Us:
(602)286-8800
lcstaff@gatewaycc.edu (general business)
lctutoring@gatewaycc.edu (scheduling tutoring appointment)

Online Tutoring Sessions

What you need to receive tutoring:

1. A Computer with:
 - i. Internet access
 - ii. Web camera
 - iii. Microphone
2. Access to your GateWay (MEID) email
3. Paper and writing utensils, course materials, and textbook

Scheduling a tutoring session:

1. Call the Learning Center during business hours at 602-286-8800 or email us at lctutoring@gatewaycc.edu.
2. You will receive a calendar invite through your student email with a link to the Google Meet virtual study room.
3. You will receive an additional email in your student email with instructions on how to connect to your Google Meet or GoBoard session.

Tips for a successful session

1. Have a clean, distraction-free space for your session (no noises, distracting backgrounds, etc.)
2. Lighting is often key! If it's too dark, the tutor can't see you. Natural light is the best.
3. Set up your equipment early to be sure you're one time!
4. Remember to use professional language at all times.

Online Writing Center

FREE online writing tutoring for all GateWay classes!

*** Enroll in the Online Writing Center using these steps:**

- Go to <https://maricopa.instructure.com/enroll/CJK8PH>
- Type your MEID and password you use to login to CANVAS
- Click "Enroll in Course"

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- Click “Go to the course”
- Read instructions on the Home page and submit!

*** Tutor will provide constructive feedback on the following:**

- Assignment expectations
- Format requirements
- Structure
- Strengths
- Areas for Improvement

NOTE: Papers will NOT be edited/corrected, as all assignments must be your own work.

*** If you would like to discuss your paper with a tutor, see above instructions (Tutoring Sessions) for setting up a remote tutoring session**

*** Allow 24 hours to receive feedback**

- Papers submitted by Friday, 4 PM, will be returned by 12 PM, Tuesday.
- No weekend service

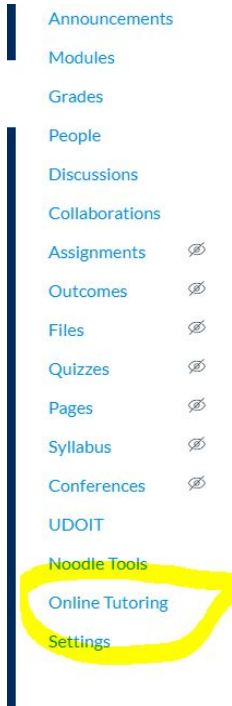
Brainfuse Online Tutoring

Brainfuse is a third-party tutoring company contracted to provide additional online tutoring to GateWay students. Your subject may have tutoring availability outside the Learning Center’s remote hours of availability.

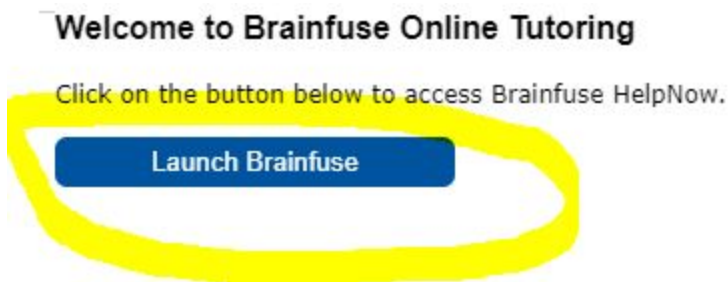
Accessing Brainfuse Online Tutoring:

1. Login to Canvas: learn.maricopa.edu
2. Open up your course (click the tile as usual)
3. At the **bottom** of the menu on the **left-hand side of the page** (with Modules, etc.) there is a link for “Online Tutoring”. Click this link. (If you don’t see this feature, contact your instructor and ask her/him to activate it in the course.)

Accessing Learning Center Resources Remotely

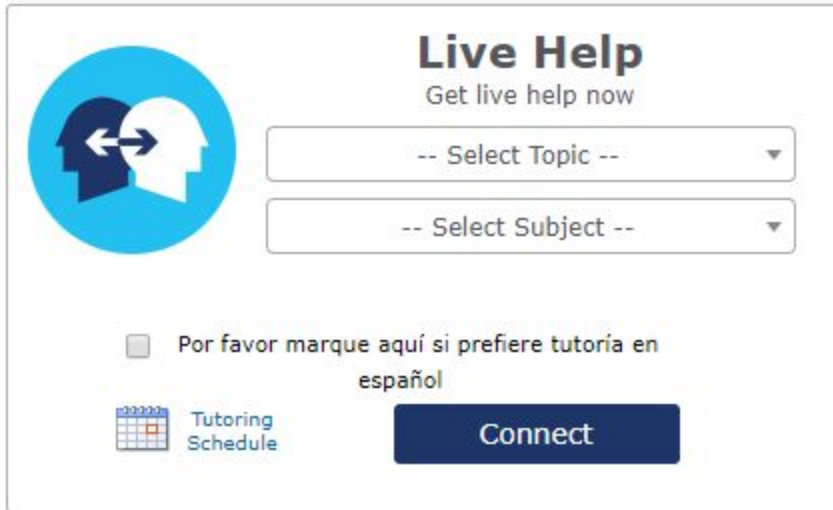


4. Click the “Launch Brainfuse” button



5. Select your topic and subject for live help from Brainfuse tutors.

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The image shows a 'Live Help' interface. On the left is a circular icon with two stylized heads facing each other, one dark blue and one light blue, with a double-headed arrow between them. To the right of the icon, the text 'Live Help' is displayed in a large, bold font, with 'Get live help now' underneath it. Below this text are two dropdown menus: the first is labeled '-- Select Topic --' and the second is labeled '-- Select Subject --'. Underneath the dropdowns is a checkbox with the text 'Por favor marque aquí si prefiere tutoría en español'. To the left of this text is a small calendar icon with the text 'Tutoring Schedule' next to it. At the bottom right of the interface is a dark blue button with the white text 'Connect'.

*****If you need any assistance, please feel free to contact us during business hours at (602) 286 - 8800, or contact the Technology Student Help Desk at (602) 286-8411 and select option 2.**