

## Virtual Tutoring

The Learning Center offers **virtual tutoring** through Google Meet! **Please contact the front desk to set up a session.**

**Phone:** 602-286-8800

**Email:** [lectutoring@gatewaycc.edu](mailto:lectutoring@gatewaycc.edu)

**Location:** IE2108 (Integrated Education building on Washington Campus, directly above library)

### **Spring 2024 Virtual Tutoring Hours** (January 16th to May 9th)

Writing Tutoring	Math Tutoring
Monday - Thursday: 9am - 5pm Friday: 9am - 4pm	Monday - Thursday: 9am - 5pm Friday: 9am - 4pm

For **science, healthcare, and all other courses**, please contact the front desk for availability and our most up-to-date information! (*Please note that healthcare tutoring is by appointment only.*)

***If you need tutoring assistance outside of our hours or for courses we're unable to help with, please see "How to Access Brainfuse Tutoring" below.***

**All tutoring is subject to tutor availability.** Availability may vary based on the specific course.

We offer virtual tutoring for:

- Accounting
- Biology
- Chemistry
- Communications
- English/Reading
- ESL
- Math
- Nursing
- Physics
- PTA
- RAD
- Writing for any course (including healthcare and clock programs)
- Math for any course (including healthcare and clock programs), and more!

We also offer sessions focused on **tips and tricks for studying and test-taking**, which can help you improve your time management, memorization, test-taking, note-taking, and textbook reading skills.

## How to Access Brainfuse Tutoring

**Brainfuse tutoring** is available after hours/weekends and for courses for which we may not have a tutor. This is a third-party company we contract with to provide free additional tutoring services to our students. There is a 10 hour limit per semester and it is to be used for GateWay courses only.

### You can access Brainfuse in your Canvas course.

- Enter your GateWay course in Canvas.
- In the menu on the left (the one with "modules", "assignments", etc.), click "Free Tutoring."
- Click "Enroll in Course" or "Go to the Course" (if you've already self-enrolled).
- On the main page, you will see our hours and links to more information about the Learning Center's tutoring options. If none of these options work for you, click "here."

If you need tutoring assistance outside of our hours or for courses we're unable to help with, please click [here](#).

- Please read the information on this page carefully. Then, at the bottom of the page, click "Launch Brainfuse."

Click on the button below to access Brainfuse.

**Launch Brainfuse**

- On the Brainfuse main page in the "Live Help" box, select a topic and a subject. Then click "Connect."
  - If you click on "Preferences" before clicking "Connect," you will see options for tutoring in Spanish and tutoring with video and audio. Below "Preferences" there is an option for tutoring with audio. (If you do not select "Tutoring with Audio" or "Tutoring with Video/Audio," all communication with the tutor will be through a chat.)

The image displays two side-by-side screenshots of the Brainfuse Live Help interface. Both screenshots feature a dark red header with a 'Live Help' button. The left screenshot shows the initial selection screen with two dropdown menus: '-- Select Topic --' (labeled 1) and '-- Select Subject --' (labeled 2). Below these are links for 'Check Tutor Availability', 'Preferences', and 'Tutoring with Audio'. A blue 'Connect' button (labeled 3) is at the bottom. The right screenshot shows the 'Preferences' screen after clicking 'Preferences'. It has the same dropdowns, but the 'Preferences' link is now active. Below it are checkboxes for 'tutoría en español', 'Tutoring with Video/Audio', and 'Tutoring with Audio'. The 'Connect' button is also present. Red circles highlight the 'Select Topic', 'Select Subject', 'Connect', 'Preferences', and 'Tutoring with Audio' elements in both screenshots.

If you have any difficulties logging in or don't see your course listed, please call our front desk at 602-286-8800 or email us at [ltutoring@gatewaycc.edu](mailto:ltutoring@gatewaycc.edu).