



what is

# HEALTH SERVICES MANAGEMENT?

► **The Health Services Management Program (HSM)** provides education in the knowledge, behaviors and attitudes necessary to become a successful manager and leader. It is designed to provide training for employees already in supervisory and management roles, as well as those who are seeking to move into leadership positions.

Leaders are instrumental in every health services setting to help employees meet the challenges and reach the goals of their organization. To be a leader in the health services field requires more than just technical competence.

► **Expect to:**

- Earn either a Certificate of Completion in Health Services Management (12 credits) or an Associate of Applied Science Degree in Health Services Management (complete in as little as two years).
- Gain the knowledge necessary to prepare for leadership and supervisory responsibilities.
- Learn about the health services industry and the forces that influence and control it.
- Acquire the skills necessary to manage and lead healthcare organizations through effective performance management, policy development and management functions. Effective communication and problem-solving skills are taught to enhance leadership performance.
- Be engaged in a recognized program in the health services field and our graduates are employed throughout the Valley in hospitals, physician's offices and other facilities. Many students are funded by their employers to attend these courses.
- Attend courses fully online.

**For more information:** [gatewaycc.edu/health-services-management](http://gatewaycc.edu/health-services-management)

**Carolyn Delgado:** (602) 286-8183 / [delgado@gatewaycc.edu](mailto:delgado@gatewaycc.edu) **Lucy Granillo:** (602) 286-8185 / [luciella.granillo@gatewaycc.edu](mailto:luciella.granillo@gatewaycc.edu)

The Maricopa County Community College District (MCCCD) is an EEO/AA institution and an equal opportunity employer of protected veterans and individuals with disabilities. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, age, or national origin. A lack of English language skills will not be a barrier to admission and participation in the career and technical education programs of the District.

The Maricopa County Community College District does not discriminate on the basis of race, color, national origin, sex, disability or age in its programs or activities. For Title IX/504 concerns, call the following number to reach the appointed coordinator: (480) 731-8499. For additional information, as well as a listing of all coordinators within the Maricopa College system, <https://www.maricopa.edu/non-discrimination>.



**GATEWAY  
COMMUNITY COLLEGE**  
A MARICOPA COMMUNITY COLLEGE



**MARICOPA  
COMMUNITY COLLEGES**