

STUDENT QUICK START GUIDE_CHROMEBOOK

Installing the Chromebook Extension

To install the new extension to a Chromebook, you will need to use the regular LockDown Browser installation link for your school (you will NOT be able to search for the app directly from the Chrome web store.)

The LockDown Browser installation link will direct you to the Chrome web store, at which point you should select "Add to Chrome" to install the LockDown Browser Extension. **Be sure to allow any prompts you receive.**

Taking an Exam

Your computer must have a functioning webcam and microphone. A broadband connection is also required.

- 1) Close all program and open your browser.
- 2) Login to your Canvas course.
- 3) Navigate to the quiz and select the Take a Quiz link.
- 4) At this point the Startup Sequence for the webcam begins.
- 5) You will first need to review and agree to the Terms of Use.
- 6) The **Webcam Check** will confirm that your webcam and microphone are working properly.
- 7) The first time the Webcam Check is performed on a computer, Adobe Flash Player will require you to select **Allow** and **Remember**.
- 8) The remaining steps of the Startup Sequence will depend on settings chosen by your instructor. Follow the instructions and note your progress along the top of the screen.
- 9) If you encounter a problem, select the **It's not working** link for troubleshooting tips.
- 10) The test will begin after the Startup Sequence is complete.
- 11) You cannot exit LockDown Browser until the test is submitted for grading.

If you run into trouble contact GateWay's Student Help Desk for assistance.

Our booth is located in front of the library in the IE building

Phone: 602/286-8413, option 6 technical support

Chat with us at <https://www.gatewaycc.edu/chat>

Hours

Mon., Wed.: 7 a.m. - 7 p.m.

Tues., Thurs.: 7 a.m. - 5 p.m. (in-person until 3 p.m.)

Fri.: 7 a.m. - 5 p.m. (in-person until 4 p.m.)

Sat.: 9 a.m. - 12 p.m.

For 24/7 Support

(888) 994- 4433